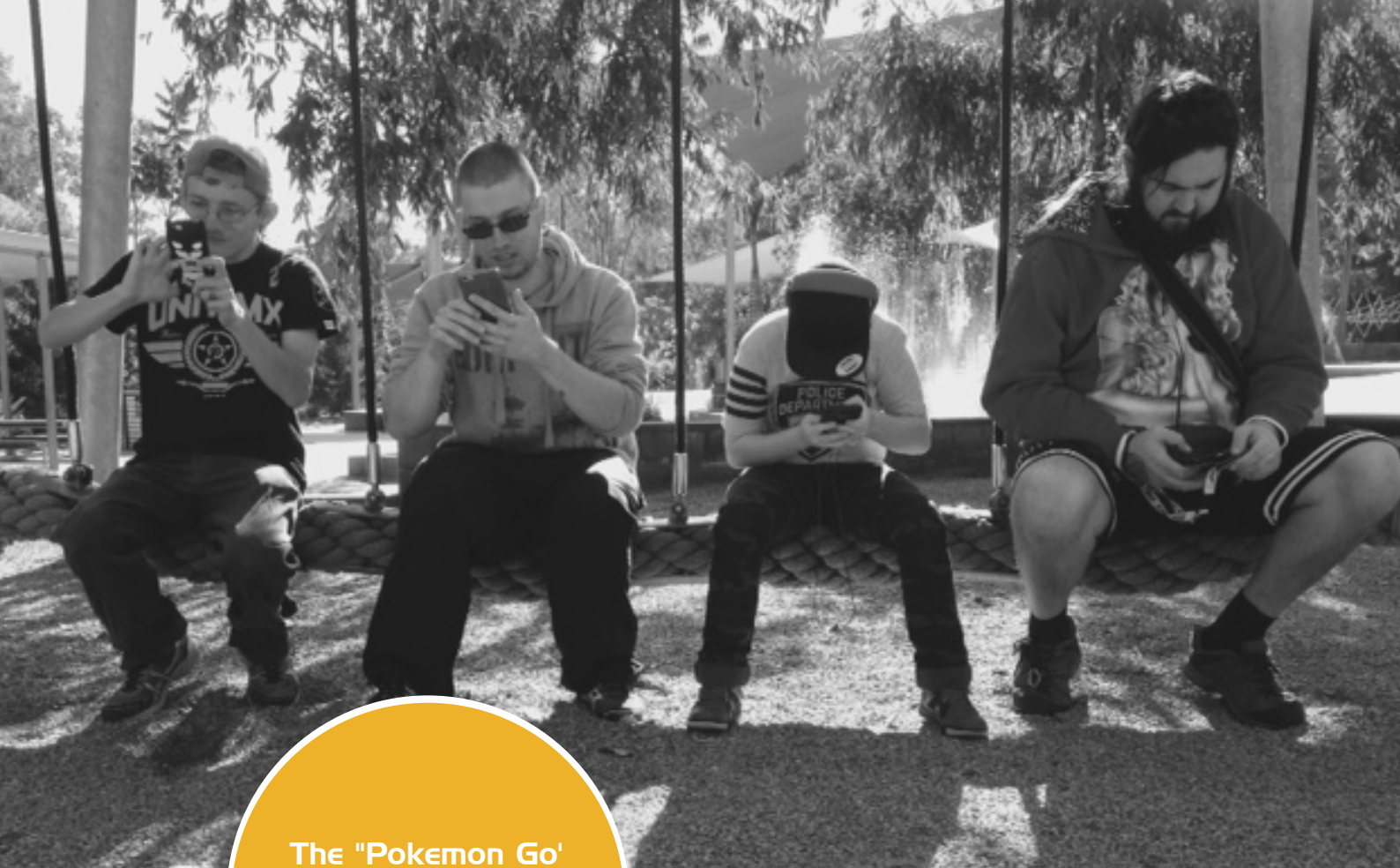


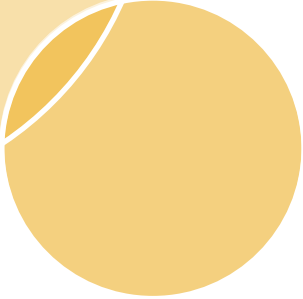


ANNUAL REPORT
2016-17



The "Pokemon Go" adventure, ALARA Aspirations Program.

OUR VISION
To support and enable people with disabilities to be valued members of the community.



COVER IMAGE: Charne takes to the water on a kayaking expedition to Captain's Inlet at Wivenhoe Dam.

ALARA INFORMATION

BOARD OF DIRECTORS

Jo' Witt — Chairperson
 Cathy Wheeler — Secretary
 Ian Morley — Treasurer
 Robyn Hartfiel
 Michael Kingham
 Noelene Schultz
 Antonietta Harrison

AUDITOR

CB Audit Pty Ltd

CONTACT DETAILS

Registered Office

8 – 10 Warwick Road
 Ipswich Qld 4305

Postal Address

P.O. Box 63
 Ipswich Qld 4305

Telephone

(07) 3817 0600

Facsimile

(07) 3812 0450

Email

alara@alaraqld.org.au

Website

www.alaraqld.org.au

Facebook

www.facebook.com/ALARAAssociationInc

ABN: 94 628 523 943

ACN: 164 125 384

DAY CENTRE AND REGIONAL LOCATIONS

Luke's Place Ipswich Area

Luke's Place Ipswich
 8 Warwick Road
 Ipswich Qld 4305

Luke's Place Salisbury Road
 33 Salisbury Rd
 Ipswich Qld 4305

Dingley Dell Gallery
 10 Pine Mountain Rd
 North Ipswich Qld 4305

Luke's Place Esk

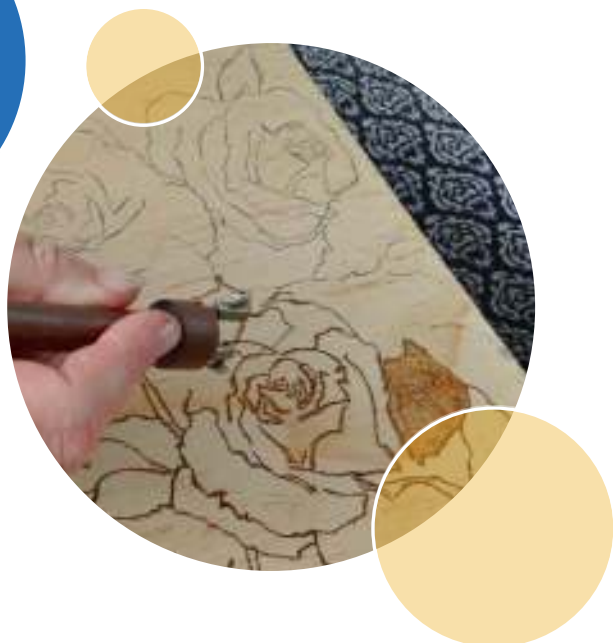
6 Russell Street
 Esk Qld 4312

Luke's Place Lockyer

17 Campbell Street
 Laidley Qld 4341

Springfield Office

YMCA Springfield Lakes Community Centre
 63 Springfield Lakes Boulevard
 Springfield Qld 4300



CONTENTS

AGM AGENDA

LIST OF NOMINEES FOR 2017/18 BOARD DIRECTOR POSITIONS

MINUTES OF ANNUAL GENERAL MEETING 2015/16

KEY STRATEGIC AREAS AND VALUES

CHAIRPERSON'S REPORT

CORPORATE INFORMATION

EXECUTIVE MANAGER'S REPORT

ACKNOWLEDGMENTS OF SUPPORT

STAFF SERVICE AWARDS

FINANCIAL REPORT

DIRECTORS' REPORT

AUDITOR'S INDEPENDENCE DECLARATION

STATEMENT OF COMPREHENSIVE INCOME

STATEMENT OF CHANGES IN EQUITY

BALANCE SHEET

STATEMENT OF CASH FLOWS

NOTES TO THE FINANCIAL STATEMENTS

DIRECTOR'S DECLARATION

AUDITOR'S INDEPENDENCE DECLARATION

INDEPENDENT AUDITOR'S REPORT

ANNUAL GENERAL MEETING

AGM AGENDA

SUPPER

WELCOME

APOLOGIES AND PROXIES

MINUTES OF AGM of ALARA QLD LIMITED 2015/16

BUSINESS ARISING FROM THE MINUTES

REPORTS

- CHAIRPERSON'S REPORT
- FINANCIAL, DIRECTORS' & AUDIT REPORT
- EXECUTIVE MANAGER'S REPORT

ELECTION OF BOARD DIRECTORS ALARA QLD LIMITED

RECOGNITION AWARDS

DATE OF NEXT MEETING

CLOSURE

The Third
Stage of the
Dingley Dell
Gallery



NOMINEES FOR BOARD OF DIRECTORS 2017/18

In accordance with Section 14.4 of the ALARA QLD Limited Constitution at the annual general meeting, one half of the Directors, or if the number of Directors is not a multiple of two (2) then the lesser number nearest to one half, must retire from office. A retiring member is eligible for re-election.

The following financial members of ALARA QLD Limited have been nominated for a position on the Board of Directors of ALARA Qld Limited. There are up to four (4) positions to be determined.

The following nominations have been checked and certified to be in order by ALARA Executive Manager Judith Dickson.

Nominees, listed alphabetically are:

- Robyn Hartfiel
- Michael Kingham
- Joanne Witt

In accordance with Section 16.5 of the ALARA QLD Limited Constitution: At the first meeting following the Annual General Meeting each year the Directors shall elect from the Board of Directors the Chairman, Vice Chairman, Treasurer and those persons shall hold office until the Annual General Meeting or such other period as shall be determined by the Board of Directors from time to time.

ALARA offers a range of activities, this year included rock climbing



MINUTES OF 2015/16 AGM

MINUTES FOR THE ANNUAL GENERAL MEETING, ALARA QLD LIMITED, HELD 5 SEPTEMBER, 2016

Attendees: As per attached list

Apologies: As per attached list

Proxies: As per attached list

1. Opening

Meeting opened at 7:00pm by Robyn Hartfiel, Director. Robyn acknowledged the traditional custodians of this land and welcomed special guests – Hon. Shayne Neumann MP, Member for Blair; Ms Jennifer Howard, Member for Ipswich and Cr. Paul Tully ICC Div 2.

Robyn acted as chair of the meeting in the absence of Jo' Witt, Chairperson.

2. Apologies and Proxies

The Secretary, Cathy Wheeler read the twenty five apologies, noting twelve proxies and fourteen guest apologies (see attached lists).

As attached

3. Minutes of the Annual General Meeting 2015

Members were asked to review the minutes from the Annual General Meeting 2014/15.

Motion: "That the minutes of the Annual General Meeting, held 7th September 2015, as printed, be accepted."

Moved: Cathy Wheeler

Seconded: Sally McMinn

Carried!

4. Business arising from the Minutes

The Meeting Chair asked if there was any business arising from the minutes. There was no business arising from the previous minutes.

5. Reports

President's Report

The Chairperson's Report by Jo' Witt was delivered by Robyn Hartfiel.

Motion: "That the President's Report for the Year 2015-16 be accepted."

Moved: Robyn Hartfiel

Seconded: Sue Saunders

Carried!

Treasurer's Report

The Financial Report (including Directors' and Audit Report) was delivered by Ian Morley.

Ian Morley asked that the Financial Report including the Directors' and Auditor's Report for the period ending 30 June 2016, as distributed to members present, be tabled and taken as read. Ian Morley then opened the meeting to any questions about the Financial Statement and Auditors Report. There were no questions.

Motion: "That the Financial Report for the Year 2015-16 be accepted."

Moved: Ian Morley

Seconded: Ray McMinn

Carried!

Executive Manager's Report

The Executive Manager's report was delivered by Judy Dickson.

Motion: "That the Executive Manager's Report for the Year 2015-16 be received."

Moved: Robyn Harfiel

Seconded: Lyn Stewart

Carried!

6. Election of Board of Directors

In accordance with Section 14.4 of the ALARA QLD Limited Constitution, at the Annual General Meeting of the Company, one half of the Directors must retire from office but are eligible for re-election.

Three financial members, Antonietta Harrison, Noelene Schultz and Catherine Wheeler, have been nominated for a position on the Board of Directors. The nominations were checked and certified to be in order by the Executive Manager Judy Dickson.

Motion: *“That Antonietta Harrison having retired in Accordance with Section 14.4 of the ALARA QLD Limited constitution as being eligible, is elected as Director of the Company.”*

In favour: 12 Voting members present and 12 Proxies

Against: Nil

Carried!

Motion: *“That Noelene Schultz having retired in Accordance with Section 14.4 of the ALARA QLD Limited constitution as being eligible, is elected as Director of the Company.”*

In favour: 12 Voting members present and 12 Proxies

Against: Nil

Carried!

Motion: *“That Catherine Wheeler having retired in Accordance with Section 14.4 of the ALARA QLD Limited constitution as being eligible, is elected as Director of the Company.”*

In favour: 12 Voting members present and 12 Proxies

Against: Nil

Carried!

7. Life Membership

Section 8.3 of the ALARA QLD Limited Constitution states that:

“The Company may at a general meeting award Life Membership of the Company to any Ordinary Member who has given meritorious service to the Company and who has been nominated in accordance with these Rules. A Life Member shall be entitled to all privileges of Ordinary Membership, is liable for the guarantee amount but will not be required to pay any fees.”

Motion: *“That Life Membership be awarded to Catherine Wheeler in recognition of her distinguished and meritorious service to the company.”*

Moved: Robyn Hartfiel

Seconded: Sue Saunders

Carried!

8. Recognition Awards

The Executive Manager, Judy Dickson, announced the following staff longevity awards which will be presented at the Staff “All Together” to be held on Monday 17th October 2016.

5-year Awards

Paul Cunningham

Margaret Falkenhagen

Debra Treloar

Mary Weller

Lesley Ashworth

Toni McLaren

Jessica Hoogantink

Steve Edwards

John Bearer

Tania Moore

Brooke Milligan

10-year Awards

James Bock

Maria Harper

Deanna McNamara

Gina White

20-year Award

Kathryn Bairn

9. Date of Next Meeting

The date of the 2016/2017 Annual General Meeting was set at Monday 4th September 2017 at 7.00pm.

10. Closure

There being no further business, Robyn Hartfiel thanked everyone for their participation in organising and helping with the AGM and then declared the meeting closed.



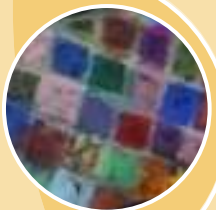
Jo' Witt

Chairperson



Ian Morley

Artwork by
ALARA artists



ATTENDEES A.G.M. HELD 5TH SEPTEMBER, 2016

Life Members

Sue Saunders
 Robyn Hartfiel
 Lyn Stewart
 Ray McMinn
 Agnes Brown
 Ian Morley

Members

Antonietta Harrison
 Mike Kingham
 Sally McMinn
 Barbara McMinn
 Noelene Schultz
 Cathy Wheeler

Proxies

Jo' Witt – appointed Robyn Hartfiel
 Hilda Fixter – appointed Chairman
 Shirley Schostakowski – appointed Chairman
 Gerard Schostakowski – appointed Chairman
 Kevin Hartfiel – appointed Robyn Hartfiel
 Robyn Sailer – appointed Chairman
 Ann Ruthenburg – appointed Chairman
 Sueanne Hampton – appointed Chairman
 Stephen Schostakowski – appointed Chairman
 Kate Stewart – appointed Lyn Stewart
 Don Stewart – appointed Lyn Stewart
 Greg Ploetz – appointed Robyn Hartfiel

Staff

Judith Dickson
 Selina Barker
 Toni McKlaren
 Narelle Schaffer
 Gaylene Smith
 Tania Moore
 Kelli Warren
 Leah Corbyn
 John Horne
 Dawn Young
 Russell Bentley

Guests

Hon. Shayne Neumann MP – Federal Member for Blair
 Ms. Jennifer Howard MP – State member for Ipswich
 Cr. Paul Tully ICC Div 2

APOLOGIES

Life Members

Jo' Witt

Members

Gordon Broughton

Heather Olm

Hilda Fixter

Sue Hampton

Kevin Hartfiel

Robyn Sailer

Greg Ploetz MA Kent & Assoc

Stephen Schostakowski

Gerard Schostakowski

Shirley Schostakowski

Kate Stewart

Don Stewart

Guests

Mayor Paul Pisasale – Mayor Ipswich City Council

Mayor Graeme Lehmann – Mayor Somerset Regional Council

Cr Andrew Antonioli – Ipswich City Council, Div 7

Cr Cheryl Bromage – Ipswich City Council, Div 6

Cr Charlie Pisasale – Ipswich City Council, Div 8

Cr Wayne Wendt – Ipswich City Council, Div 5

Cr. David Morrison – Ipswich City Council, Div 1

Cr. David Pahlke – Ipswich City Council, Div 10

Cr. Kerry Silver – Ipswich City Council, Div 3

Cr. Kylie Stoneman – Ipswich City Council, Div 4

Mr Jim Madden, MP – Member for Ipswich West

Mr Milton Dick, MP – Member for Oxley

Mr Ian Rickuss, MP – Member for Lockyer

Kathy Haviland – Department of Communities, Child Safety and Disability Services



The ALARA Jets Awards Night was a great success, acknowledging the efforts of the players

KEY STRATEGIC AREAS

INDIVIDUAL & COMMUNITY OUTCOMES

Outcome 1: To achieve a high level of client and family/carer satisfaction.

Outcome 2: A high level of engagement with the local service sector and community.

Outcome 3: Raise aspirations for people with a disability to have valued roles in their community.

Outcome 4: Recognition as a leader in the provision of quality innovative services for people with a disability and their family.

Outcome 5: New and improved service options.

WORKFORCE DEVELOPMENT

Outcome 1: To have a workforce that is energised, proactive, self-initiating and responsive to the changing needs of people with a disability and ALARA.

Outcome 2: To have a stable workforce that is trained, skilled and knowledgeable about their roles and responsibilities.

Outcome 3: To have a workforce that is valued and supported to achieve the vision of ALARA.

ORGANISATIONAL IMPROVEMENT & INNOVATION

Outcome 1: ALARA's systems and infrastructure are effective in addressing the organisation's growth.

Outcome 2: Provision of innovative responses to need.

Outcome 3: Retain and attract customers to ALARA's services.

Outcome 4: Understand the likely nature of staffing requirements under NDIS.

FINANCIAL OUTCOMES

Outcome 1: To deliver cost effective disability support services in ALARA's catchment area.

Outcome 2: To ensure that the level of client services meets the funding allocation and contracted outputs.

Outcome 3: To increase ALARA's revenue.

Outcome 4: Financial viability and sustainability.

OUR VALUES



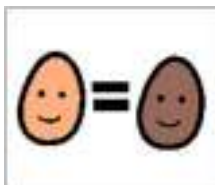
VALUE 1: PERSON FOCUSED

We will be **PERSON FOCUSED** and aim to meet individual needs.



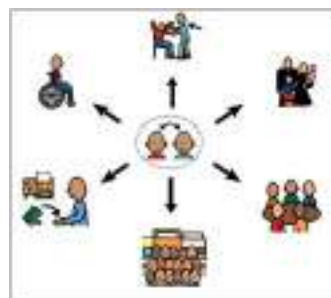
VALUE 2: RESPONSIVE

We will be **RESPONSIVE** and flexible within our resource limitations.



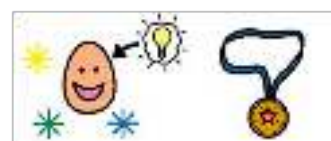
VALUE 3: PARTNERS

We will be **PARTNERS** with our clients, carers, families, staff, volunteers, members, the community and funding bodies.



VALUE 4: RESPECT

We will operate with **RESPECT**, dignity, confidentiality, accountability, equity and honesty with open and transparent communication.



VALUE 5: EXCELLENCE

We will strive for **EXCELLENCE** through learning, innovation, creativity and change.

CHAIRPERSON'S REPORT



“It is an exciting time as the NDIS commences its rollout. For people with a disability, the scheme promises a “rainbow” of choices for support and options. This is a positive direction for people who want to make choices for their lives and determine how their future needs will be met.”

JO' WITT, ALARA CHAIRPERSON

I am pleased to present the ALARA QLD Limited Annual Report for the 2016-17 financial year.

This past year has been a year in which the Board and management have worked collaboratively to chart the way forward in a new and complex funding environment.

It is an exciting time as the NDIS commences its rollout through areas where ALARA provides services. ALARA has invested a considerable amount of time and energy in preparing for this milestone, ensuring that the organisation is ready and that transition will be smooth for the people we support. For people with a disability, the scheme promises a “rainbow” of choices for support and options for management of their “My Plan”. This is a positive direction for people who want to make choices for their lives and determine how their future needs will be met.

ALARA continues to grow and evolve. This year we expanded our services in the area of “Aged Care” in response to the emerging needs of clients and families. During the year ALARA was approved as a “Home Care Provider”. The organisation can now support individuals with a range of services through their Home Care packages that will enable them to continue to reside in their own homes and enjoy quality of life as they age.

As we have grown in strength so do our centre-based hubs and outlets located in Esk, Laidley, Springfield and Ipswich areas. This is due to having committed, knowledgeable and trained staff who are supportive and focused in providing quality service for our participants.

ALARA has continued to receive strong community support for our project to renovate the Dingley Dell Gallery both through multiple fundraising events and

donations. It is with great pleasure and excitement I can announce that Stage 3 (accessible bathroom and toilet) is now complete and classes have recommenced at this venue. Just a few finishing touches to go and an official celebration of the re-opening will be announced later this year. The strong interest of the community in the gallery progress highlights the importance that Dingley Dell holds within the community.

I wish to thank the Executive Manager for her outstanding leadership within ALARA. Judy leads a large contingency of management, staff and volunteers who support and encourage our participants to reach their potential.

The Board of Directors have continued to chart the strategic direction of the organisation and ensure that the organisation operates within a quality governance framework. It is with great appreciation that I thank them for their tireless support and contribution to ALARA and look forward to continue working with them in the future.

Most importantly I would like to thank each individual and family who have chosen to use ALARA services. Your goals and aspirations are at the centre of the direction and growth of the organisation.

Jo' Witt

Chairperson
ALARA QLD Limited

CORPORATE INFORMATION

ALARA QLD Limited is a public company limited by guarantee with members rather than shareholders. A member can be a body corporate but must nominate one individual to represent it in the company.

BOARD OF DIRECTORS

ALARA is governed by a Board of Directors which will consist of at least five and not more than eight Directors. The Directors must meet at least once every two (2) calendar months to exercise their functions.

BOARD PROFILES

PROFILES OF DIRECTORS IN OFFICE AS AT 30 JUNE 2017:



Jo' Witt – Chairperson

Cert IV Mental Health Recovery

Jo' joined the ALARA Association Inc. Board in 2002, serving as the President of the Association from 2008 until 2013 when she became

President of ALARA Qld Limited. Jo has extensive experience in retail including a range of managerial roles. Following a change in her career focus she took up a role in the Community Services sector, studying for her Diploma of Community Services and Management. As a parent of a young person with a disability she has extensive lived experience in a caring role. She is a strong advocate for people with disabilities and their carers, promoting a holistic approach to service delivery. Jo' is a life member of ALARA QLD Limited.



Cathy Wheeler – Company Secretary and Board Director

Grad Dip in Computer Education; Dip Teach; Ass Dip Com Rec; Cert IV in Training and Assessment, JP (Qual)

Cathy joined the ALARA Association Inc. Board in 2006, becoming a Board Director and Company Secretary of ALARA QLD Limited in 2013. Cathy has extensive qualifications relevant to her chosen career in Education. She has worked with people with a disability since the 1980s and in Special Education since 1990 teaching at Lowood, Cunnamulla and at Goodna. She is currently the Deputy Principal at Goodna Special School. She has been a Justice of the Peace since 2000. Cathy brings to the ALARA Board extensive knowledge of services and support for children and young people across the ALARA catchment area and a deep understanding around issues related to the provision of quality support services. Cathy is a life member of ALARA QLD Limited.



Ian Morley – Treasurer

B. Com.

Ian joined the Respite Care Services (Ipswich) Board in 1997 taking on the role of Treasurer. He has continued to serve in that capacity on the ALARA Association Board of Management and as a Board Director for ALARA QLD Limited from 2013. Ian was an experienced Chartered Accountant who until his retirement in 2011 was a partner with a local Ipswich accounting firm. Prior to this he had a broad range of experience as an accountant in the corporate sector. He has had a lifelong commitment to sport and fitness, and has qualified both as a track and field judge and trampolining judge. He has held a number of positions on sporting club Boards of Management both in New Zealand and Australia. As Treasurer, Ian has contributed his knowledge of accounting, tax and business to the ALARA Board over the years of his involvement. He has been actively involved in the ongoing development and improvement of ALARA's financial and accounting systems and processes. Ian is a life member of ALARA QLD Limited.



Robyn Hartfiel – Director

Llb (Hons)

Robyn joined the Respite Care Services (Ipswich) Board in 1998, subsequently served on the ALARA Association Board of Management and continued as Board Director with

the transition of the organisation to ALARA QLD Limited in 2013. She has been a solicitor for 28 years and until her retirement was a partner for local Ipswich firm M.A. Kent and Associates. She is a volunteer solicitor for TASC Ipswich (a not for profit organisation). In addition to her years of experience as a Board member for the organisation Robyn's legal background has been invaluable to the Board when considering matters such as leases, real estate transactions, agreements and other legal issues that arise from time to time. Robyn is a life member of ALARA QLD Limited.

Mike Kingham – Director

Mike joined the ALARA Association Board of Management in 2013, becoming a founding Board Director of ALARA QLD Limited in 2013. Mike was educated in the United Kingdom and moved to Australia in 1961. He has had a diverse working life, which has included owning and operating a



family business in the Lockyer area, being QLD Sales Manager for the print company and working in the local Real Estate Industry. Over the years Mike has contributed to his local community in a range of volunteer roles, including past president and Secretary for his local Lions Club, Adult Literacy educator and volunteer tutor, and currently provides regular musical performances at local nursing homes and respite centres. Mike brings to the ALARA QLD Limited Board his invaluable lived experience of acquired disability, a strong business background and local networks and an interest in positioning ALARA to respond to the changes required under an NDIS.



Noelene Schultz – Director

Noelene joined the ALARA QLD Limited Board in 2013. She has had a nursing career for 48 years and has held registration as a General Nurse. Noelene has worked previously both in the private and public

sector as a nurse, with 28 years spent focused on working with school-aged children and their families in Community Health. She has since retired. Noelene has been an active Ipswich Orchid Society member since 2000. Noelene is committed to ensuring that people with a disability and their carers have access to quality information about services and supports that can enhance their lives.



Toni Harrison – Director

Dip. Bus.; Adv. Dip. Acc.

Toni was elected as Director of ALARA Qld Limited at the 2014 Annual General Meeting. Toni is an experienced office and business manager with formal qualifications in the areas of business

and accountancy. She has had many years of involvement with local school community and sporting associations generally in the capacity of Secretary or Treasurer. Toni has had a long-term interest in the work of ALARA and brings to the Board both a new perspective and willingness to contribute to the work and development of the organisation as required.

EXECUTIVE MANAGER'S REPORT



I am pleased to present the Annual Report for ALARA QLD Limited for the 2016–2017 year.

Again, this year we have continued to expand the range of services and opportunities available for people with a disability and their families and have commenced provision of services operation under the National Disability Insurance Scheme (NDIS) when it rolled out in our area on 26 May 2017. The NDIS promises to give people additional opportunities to have services specifically tailored to meet their needs and expand their horizons.

ALARA's points of difference as a service provider translate well to the NDIS. As a service we:

- are strongly about community and work closely with community to create opportunities for the individuals and families we work with
- are innovative and flexible in our service design
- have a strong values base
- are committed to the principal of co-designing services with individuals and carers
- have a commitment to matching people with a disability with a support worker based on preferences for skills, specific attributes and shared interests.

“Our success this year is again a testament to an ongoing team effort.”

JUDY DICKSON
ALARA EXECUTIVE MANAGER

During the financial year, ALARA was successful in applications to extend our services for people over 65 years of age. A successful funding submission has enabled us to extend the Commonwealth Home Support Program (CHSP) with the addition of 20 new domestic assistance places. Earlier this year ALARA was approved as a Home Care Provider and will now be able to provide aged care package support under the Consumer Directed Care (CDC) approach.

Our success this year is again a testament to an ongoing team effort. I would like to personally acknowledge ALARA's Board for their clear strategic focus, which has enabled the organisation both to prepare for the NDIS as well as continue to improve and develop as a quality service provider.

Thank you also to all of our staff and volunteers for your skill, commitment and passion for making a positive difference in the lives of people we support.

On behalf of ALARA, I would like to acknowledge the ongoing support of our funding bodies, state, federal and local governments, trusts and foundations, local businesses, and the many supporters in the communities in which we operate.

Most importantly, thank you again to our clients and families for welcoming our service into your lives, and providing the valuable input and feedback that helps us monitor and improve our services.

The following report provides an overview of the activities of the organisation and what has been achieved in relation to each of our strategic areas in this financial year.

Judy Dickson
Executive Manager

INDIVIDUAL AND COMMUNITY OUTCOMES

ALARA QLD Limited aims to provide high-quality, flexible and responsive services that support and enable people with a disability to be valued members of their community.

SERVICE OVERVIEW

During the course of the year ALARA provided services to 746 clients and their families and carers. In total, across all revenue types, we provided 188,328 hours of direct support. Additionally, ALARA organised a number of clients and families referrals to a range of other services and supports with assistance in sourcing or obtaining necessary specialised equipment.

The following is an overview of services provided by ALARA in the 2016-2017 financial year by service area.

DIRECT SERVICES

DS Block Funding

Department of Communities – Disability Services (DS) provides block funding to ALARA to flexibly meet the needs of a number of clients. This financial year the DS Block funding enabled ALARA to support 31 clients providing a total of 8692 hours of service with a flexible range of supports including personal care, respite, learning and development programs.

The DS Accommodation block grant continued to assist three individuals to live in the accommodation of their choice.

DS Individual Funding

In the 2016-2017 financial year ALARA supported 79 clients with individualised funding. Services were provided at home, centre-based or community locations. A number of individuals with packages supported through ALARA transferred to the Your Life Your Choice Program.

DS Post-School Block Specified

This year ALARA provided services to nine individuals from the Ipswich area and one person from the Laidley area through this funding stream. The support provided is tailored to the individual's needs and can include goal-orientated centre-based or community-based support.

Community Care Block – Direct Services (State)

During the financial year ALARA supported 584 people with a disability providing 30,349 hours of support, assisting with personal care, social support, respite care and domestic assistance.

In addition, Community Care funding enabled the organisation to provide a total of 2412 hours of Assessment, Client Care Coordination, Case Management Counselling, Support, Information and Advocacy.

Your Life Your Choice – Host Provider Services

In total, ten individuals transitioned or transferred to ALARA's Your Life Your Choice Host Services in the 2016/2017 financial year. As at 30 June 2017, ALARA was Host Provider for 61 individuals. Through these ALARA continued to assist individuals and families to have greater choice and control over their disability services and supports. This includes assisting individuals and families to purchase services, therapies and equipment from a variety of different organisations, funds management for individuals and families who are directly employing their own staff and providing payroll services.

Commonwealth Home Support Program (CHSP) – Department of Health and Aging (Federal)

Through the financial year ALARA supported 25 older individuals through this program, providing social support, domestic assistance and centre-based services

Towards the end of the financial year, ALARA was successful in a funding application for an additional 20 domestic assistance places. These vacancies are filled through referral via the My Aged Care Portal.

Our current Commonwealth Home Support Program contract for direct services runs to 30 June 2018. Case Management, Client Care Coordination and Assessment are now provided by the My Aged Care - Regional Assessment Service.

Home Care Packages

ALARA was approved on the 23rd February 2017 by the Federal Department of Health as an approved Home Care Provider (Home Care Packages). This will provide future service options for clients transitioning to aged care and for their carers who are eligible in their own right for aged care.

Continuity of Support (COS Program)

Towards the end of the financial year ALARA agreed to become a provider under the Commonwealth Continuity of Support Program for individuals receiving support from the organisation under specialist disability services who would not be eligible for the NDIS because they would already be 65 at the date of roll-out of the NDIS. This arrangement is managed through the Federal Department.

NATIONAL DISABILITY INSURANCE SCHEME (NDIS)

During the course of the financial year ALARA became an approved provider under the NDIS. The organisation is approved under the following registration groups – Assist Personal Activities, Development Life Skills, Personal Activities, Daily Tasks/Shared Living, Group/Centre Activities, Plan Management, Assist-Life Stage Transition, Household Tasks, Innovative Community Participation, Exercise Physiology/Personal Training, Support Coordination, Assist Travel/Transport, Assist Products Personal Care/Safety and Coms and Info Equipment. The roll-out of the NDIS in this region was bought forward to 26 May 2017. From this date to the end of the financial year, ALARA supported 101 people under the NDIS with plan management or direct services under the NDIS.

DAY SERVICES

ALARA currently operates centres in Ipswich, Esk and Laidley.

Luke's Place Esk and Luke's Place Lockyer receive their primary funding through the Department of Communities – Disability Services for the provision of centre-based and flexible local respite support as well as learning and life skills development.

Luke's Place Ipswich area services located at Warwick Rd and Salisbury Road are funded through Department of Communities – Community Care. Funding for a small number of places is also received from the Commonwealth Home Support Program through the Federal Department of Health.

Each centre continues to strive to improve the quality of programs, provide opportunities for clients to develop new skills and to connect to the local community in a meaningful and valued way. The funding is predominantly for centre-based group support which limits the level of individual hours. Coordinators are therefore required to be innovative and have the ability to actively foster partnerships with the community to maximise opportunities for clients.

Luke's Place Lockyer

During the 2016-2017 period, 33 people with a disability were supported through the Centre's DS block grant, individual funds, OCI funding, the Your Life Your Choice program or the NDIS.

Luke's Place Lockyer program participants continue to be actively involved in their local communities through volunteering. The organisations they have supported during the year include the Laidley Crisis Care and Accommodation Centre, Laidley Meals on Wheels, Brave Companion Dog Rescue, Uniting Care Op Shop (Laidley), and The Salvation Army Op Shop (Gatton). Clients from the service are also involved in a range of community activities such as the Laidley Gym Group, Heartmoves, Hydrotherapy, local community sheds, music with Rob McGrigor (Toowoomba Music Therapy services – a qualified Music Therapist), the Golden Years of Music, Music with Jason and Crisis Care Cooking.

- Mondays at Luke's Place Lockyer are Heartmoves, music, gardening and accessing the community
- Tuesdays are the community shed, gym, library and Tech group, Meals on Wheels, volunteering at an opportunity shop, art group and crisis care cooking
- Wednesday's Life Skills group continues to focus on meal planning, shopping for ingredients and cooking skills, with program participants cooking a meal to share with their families.
- Thursdays are the community shed and Hydro
- Fridays a group of individuals attend a music program and in the afternoon volunteer their time at an opportunity shop.

The Book Stall at the Laidley Markets continues to be offered through the efforts and commitment of a service participants managing the stock and a volunteer (Roger) managing the stall. They raised \$2,591.61 during the financial year.

In September 2016, The Lockyer Celebrating our Abilities 2017 Calendar was launched at the Laidley Spring Fair and on Thursday the 15th of September ALARA Lockyer hosted the launch of the calendar in conjunction with Disability Action Week. The event was officiated by the Lockyer Major, the calendar featured individuals with their pet/s.

Also in Disability Action Week on the 13th September 2016, people with a disability from various services met for morning tea at the Gatton Council Chambers to celebrate Disability Action Week. Mayor Tanya Milligan addressed the room and then chatted with people over a lovely morning tea. Photos were taken in the meeting area and some of the Luke's Place Lockyer participants had the opportunity to try on the Mayor's ceremonial chains.

During the financial year a grant was received from the Lockyer Regional Council Community grants for the purchase of raised garden beds. The installation and the filling of the beds was completed with the aid of many volunteers on Sunday the 5th of March during an organised working bee, all participants continue to reap the benefits from the many different vegetables and herbs.

Luke's Place Esk

During the financial year the centre continued to operate three days a week based at the Lutheran Church Hall in Esk. In-home and community-based support was provided throughout the week. In total 10 individuals received centre-based support during the financial year, and 11 people received in-home and community-based support.

The focus this financial year was again on enhancing opportunities for service participants to be involved in the local community and actively changing community perceptions of people with a disability by supporting participants to undertake valued volunteering roles.



Luke's Place Esk participants and staff catered for the SES Christmas Party.

At the end of June 2017 service participants were engaged in activities such as:

- can collecting and crushing to raise much-needed funds for the Leukaemia Foundation; cans are supplied by the Club Hotel, Esk
- removing buttons off old clothes and cutting the material into the correct sizes for cleaning rags for the Red Cross Thrift Shop at Toogoolawah
- general cleaning duties at the Helping Hands Thrift shop at Esk
- folding, sorting clothes, general cleaning duties and pricing at Esk Lions Thrift Shop and St Vincent De Paul Thrift Shop
- assisting an elderly community member to maintain their garden and feeding local chooks
- assisting with grounds maintenance at the Esk Golf Club, which is a local club run by volunteers.

The service continues to hold a monthly BBQ at the Friendly Grocer in Esk on the 2nd Friday of each month. This allows participants to be actively seen within their Community and to assist in skill development through things such as cooking and money handling. It also facilitates networking with people in the community. The monies raised allow participants to participate in activities that they might not have been able to access given their rural location.

The connection with Care and Concern continues with ALARA participants assisting this local organisation to raise much-needed funds. Participants actively conduct a weekly carwash with all monies raised going to Care and Concern. This has become an extremely popular service within the Esk Community.

Following a successful submission to the Somerset Regional Council and donations from Esk Lions, Luke's Place Esk were able to establish a Community Garden in the grounds of the Stepping Stone Community Centre in Heap Street. A successful working bee was held on 13th December 2016 to erect the garden shed and raised beds for vegetables and herbs. The working bee was well supported by the local community.

For a number of years, Luke's Place Esk has been known for the quality of their cooking programs and hospitality. This year the service received a request to cater for the Esk SES Christmas Party, which was held on Friday 9th December at the Esk Civic Centre. In preparation for the event staff and participants worked to develop their skills in safe food handling and etiquette and serving techniques. They prepared the food in the civic Centre's industrial kitchen and, on the night, served meals for approximately 60 guests. The net income from the event was \$543.40 and this will be used to support future program initiatives.

Participants hold a cooking day prior to the Esk Show and bake cakes, slices, muffins and biscuits which are sold at the ALARA canteen. Participants assist in manning the food stall and waiting on the tables. All money raised this year went to the Centre's Community Garden initiative.

**Visit by Costa Georgiadis to
Luke's Place Salisbury Road**

Luke's Place Ipswich Area

Luke's Place Ipswich area services are funded as centre-based day respite services through a recurrent Community Care block grant. A small number of additional individuals are block-funded through the Commonwealth Home Support Program (Federal). Some individuals also attend the service utilising Disability Services support for school leavers, post-school block specified, their NDIS Plan or funds from other program initiatives. Some clients purchase services through self-managed funds or private sources.

During the 2016/2017 financial year, a combined total of 233 clients received Ipswich centre-based services through Community Care or Federal CHSP funding at Luke's Place Ipswich and Luke's Place Salisbury Road, as well as through the Aspirations Program and Arts initiatives. Across these programs (Community Care and CHSP) 33,621 hours of support were provided.

Each of our Ipswich locations lends itself to different types of programs and activities. Accordingly, on a quarterly basis participants choose from options developed around shared interests, goals and aspirations. Activities are offered at the most appropriate venue. Each person receives an individualised schedule.



Programs vary on a quarterly basis but include skill development and lifelong learning activities in the different streams. As an example, in a quarter clients could have the choice of participating in structured sessions on Health and Lifestyles, Cooking and Baking, Gardening, Woodwork, Public Transport and Road Safety, and Creators and Hobbyists workshops. Additional workshop series are run as funds become available.

During the course of the financial year an eight-week program of Fun Fit classes was run in collaboration with Healthworks to assist people to improve their level of fitness and stamina.

Aspirations

Aspirations is an Ipswich-based social group created at ALARA to offer activities that vary month to month. Aspirations is available for individuals who are eligible for Community Care funding. Additionally, people who are individually funded can also choose to purchase support through this program to explore shared interests with other people and maximise their hours through sharing support. Aspirations is aimed at providing participants with an opportunity to participate in community events and explore areas of interest while enhancing social connections and friendships. Outings throughout the financial year were varied and included Springloaded Trampoline Park, Broncos Training session at Red Hill, Joy Flights with Pterodactyl Helicopters, Parkfit, the Movies and Theatre to name a few.

Walking Group

ALARA established a free social walking group. The group meets at 4.45 each Wednesday afternoon at the Limestone Park Memorial Car Park (near PCYC) and is open to anyone who wishes to participate.

Arts Programs

We were again unable to access the Dingley Dell Gallery for this financial year because of the work being undertaken for the renovations. However, it was again a very active year in respect to our Arts programs. In the previous financial year ALARA received a grant through the Regional Arts Development Fund for a series of workshops themed around "Ipswich in the Wild". Some of the great



A memorable day of surfing for our Aspirations group with the Disabled Surfers Association on the Gold Coast

free workshops series conducted in 2016 included Animal Art Printed Cushions (with Ruby and the Fox), Mosaics with Jon (John Feagan), Ceramic Wildlife with Di (Di Murr ceramics). The products of earlier seed-bombing workshops were bombed at the Ipswich Community Gardens.

Works produced in this series were displayed at the ALARA 2016 Christmas Party and a Wine and Cheese evening held at Salisbury Rd on 3rd February 2017.

“What’s in Art” Social Arts Group

The “What’s in Art” Social Arts Group has continued to meet and support one another to learn about other artistic mediums. Currently there are seven members of this group working on joint and individual projects.

LAN Group

The LAN group has operated one evening a week at Luke’s Place Salisbury Road since March 2013. This group enables young people with a disability to meet and share their passion for interactive gaming and related interests. There are currently four regular members of this group with several individuals who pop in on occasion.



Another adventure for participants of the Lockyer Valley Respite Program

RESPITE INITIATIVES

HOLIDAY RESPITE PROGRAMS FUNDING (LAIDLEY)

The Lockyer Children's Holiday Respite Program funded by the Department of Communities – Disability Services was conducted for 5 days during each school holiday period (5 times during the financial year). The program, targeted to high school-aged children with a disability who reside in the Lockyer Region, provided support during the school holiday period with 15 children being supported over the last year.

The funding received assists ALARA to engage support workers for the program but does not cover entry costs or other out-of-pocket expenses. To assist with these additional costs a number of local parents have been conducting a sausage sizzle at the Laidley markets, which is conducted on the second Friday of every month. In 2016-2017 Lockyer Valley Community Disability Association (LVCDA) has continued to fund transport costs for Holiday Program activities using the Lockyer Valley Aged and Handicapped Association (LVAHA) bus service. This means that the children can travel together on trips.

Activities for the 2016-2017 period have included Movie & Maccas Days, Cooking & Fitness Days, Art Workshops, Visits to Theme Parks, Visit to Spring Loaded Trampoline Park, Visit to Laser Force,

Completion of the Jamie Oliver Ministry of Food Cooking Program in Ipswich, visit to the Science Centre & Southbank and to Inflatable World, Outing to Robelle Domain for Swimming & BBQ lunch, Rock Climbing, participation in the Laidley High Ropes Course, and a visit to the Lone Pine Koala Sanctuary. The program is always action-packed, and continues to be extremely popular with very positive feedback being received from children and their families.

LOCKYER RESPITE SERVICES

This program for the Lockyer area funded by the Department of Communities – Disability Services. It provides in-home and out-of-home overnight respite services.

During the 2016-2017 period five individuals utilised their allocation of in-home respite funding. Families are now also linking with CRCC, meaning that in some cases they have been able to extend their break.

Out-of-home overnight breaks continued during 2016 to 2017 with the Lockyer Valley Disability Community Association providing the premises and subsidised amenities and food. Individuals are therefore only responsible for their out-of-pocket expenses related to entertainment activities, such as going to the movies, going to Ten Pin Bowling and lunch out in the community. This means that there are generally no out-of-pocket costs to individuals or their families for their stay. During 2016/2017 six individuals accessed the overnight services.

RESPITE FOR CHILDREN 0-12 INITIATIVES

ALARA provided the following services under the Flexible Respite for Children 0-12 Initiatives:

Lockyer Megasports

The Lockyer Children's Megasports Program operates one Saturday per month at Luke's Place Lockyer and at various community sporting venues in the Lockyer Region. It provides a range of physical activities for children with a disability and their siblings aged 5-12 years. Around 11-14 children and their siblings attend each session. Sixteen children were registered with the Megasports program during the year. Sporting activities this financial year have included Cricket, Giant Snakes & Ladders game, Ten Pin Bowling, Netball, Soccer, working out on the Fitness Equipment at the Laidley Recreation Grounds, Development of Ball Handling Skills, Swimming, Rugby League and Touch Rugby. Contact with the local sporting groups has continued with ALARA representatives working collaboratively with the Lockyer Recreation Committee to plan joint activities to involve the children. This Committee includes coaches from a variety of local sporting groups (Netball, Softball, Rugby League, Touch Rugby, Soccer, etc.), and they are committed to continue to be involved in running sporting workshops with the children who attend the Lockyer Megasports program.

4Families Respite Project (Ipswich)

This initiative provided approximately 4 hours per week respite for 13 children with a disability with an urgent need for this support. Referral to the 4Families program services was via the Disability Services Pathway.

ALARA also runs the following service for younger children in Springfield, with participants accessing a range of funding sources:

ALARAvengerz

In June 2015, ALARA launched a Monday afternoon children's group located at the Springfield Community Centre. The group named by the children evolved as a response to requests from parents for a low-cost after-school activity that provided a range of opportunities for the children while meeting an identified respite need. ALARAvengerz is a wonderful

opportunity for the children to interact with others and participate in a group activity. An important focus of the group is healthy eating and lifestyle and this is carried out through offering healthy choices for afternoon tea and encouraging active play through the session. The children attend the session with their support worker who then encourages and supports interaction with others. At the start of each term we plan with the children the activities they would like to participate in. This has given us the opportunity to introduce the children to new experiences and ideas as well as ensuring we cater for their interests.

The group has developed strong friendships and take interest and care in each other. Thanks to the Riverlink Community Grant the children were able to attend movies and lunch during the December and Easter holidays. The group also went to Colleges Crossing for a day of fishing and Easter games.

OLDER CARERS INITIATIVE (O.C.I.)

The Older Carers Initiative (funded by Disability Services) aims to assist older carers to sustain their caring role and plan for the future support of their family members with a disability.

The Program also provides funding for flexible respite support to families with older parent carers to enable the family to stay together longer and extend their capacity to provide care.

During the 2016/17 year ALARA provided support for up to 25 families in the Ipswich South West Region through this initiative either directly or through the families' existing primary service provider. This included provision of case management or supports that reflected the respite needs of the older carer.

As part of this initiative, ALARA QLD Limited has established and maintains a Regional Register of Older Carers. The Register identifies current and future needs for respite and accommodation support and enables Disability Services to plan for funding and supports that may be needed in the short or long term. Currently there are 74 on the 65+ register. In maintaining the Register and the provision of respite support the Futures Coordinator continues to work collaboratively with local organisations to ensure the needs of the Carers are met. These agencies include Disability Services, ANUHA, Cabanda, Carinity Care (Our House and Fassifern), FSG Australia, Focal Community Living Inc. and other local organisations.

Up to the 29th June 2017, 10 registered OCI families transitioned from OCI to supports under their NDIS Plan. The remaining ALARA families have had several meetings with the OCI Futures Coordinator or Client Service Coordinator to assist them to prepare for their NDIS planning meeting.

EMERGENCY FUNDING

ALARA manages the Regional Emergency Response Funding (E.R.) on behalf of the Department of Communities – Disability Services. The purpose of this funding is to ensure that people with a disability have access to appropriate services in emergency and crisis situations. In particular it assists with flexible and time-limited supports to individuals with a disability, their families and carers who are in urgent and critical need and unable to access other forms of support. During the 2016-2017 period, Emergency Response Funding was accessed for 1857 support hours and a number of pieces of specialised equipment urgently required by individuals and families were also provided. A number of other individuals, while not eligible for funding under this initiative, were assisted with information to enable them to find alternative funding sources or services. This funded program will phase out by the 30th June 2019 when the NDIS rollout is complete.

SOLD HOURS

ALARA is a significant employer of skilled support staff within the Ipswich and associated regional areas. ALARA is able to offer reliable staffing and support to other agencies that assist people with a disability and their families in this region. In the 2016-2017 financial year, services were purchased by organisations, family members or individuals for 64 children and adults with a disability.

ACTIVITIES PROGRAM

This program has historically attracted a small viability grant from the Department of Communities – Disability Services which contributed to the cost of Coordination of the program. This funding will phase out as the NDIS rolls out in this region. Some participants use their individual funding or funding allocated from various sources for support to participate.

Ipswich Megasports is an Ipswich-based activity normally held on the first Saturday of the month. This activity promotes health, fitness and group interaction. Megasports operated 10 Saturdays through the financial year, averaging around 20 people on each occasion. The group has continued the partnership with Ipswich PCYC to implement a series of instructed programs held at PCYC such as Kick, Punch, Crunch, Zumba & Hip Hop. PCYC sponsored all participating clients' annual memberships. Other Megasports Activities included the Riverwalk, Kholo Gardens, Fitness in the park at Sutton Park Brassall and a water balloon challenge.

Ten Klub ALARA events were conducted over the 2016-2017 period. Around 30 people participate at each Klub ALARA. Each month has a theme for the evening and participants enjoy dressing up and getting into character. Popular themes have been the PJ party, Hollywood Red Carpet, Karaoke and Aussie BBQ.

There were ten Social Group activities in the financial year. We have tried to keep outings close and local to Ipswich to minimise costs for participants. Due to popular demand, we revisited Lone Pine Sanctuary giving everyone an opportunity to join in. The group also attended a Collusion Event held by ALARA, markets and movies at the Tivoli Drive-In, as well as some of the regular and ever-popular outings including visiting theme parks and attending the Ipswich Show.

Five successful Visy Getaways were conducted over the 2016-2017 financial year. The Getaways provide a holiday away with friends and an opportunity for people with a disability to engage in exciting new activities. They also provide carers the opportunity for a break. Our capacity to provide holidays is enhanced through the generous payroll giving of the staff of VISY, Carole Park Site. We went to Murwillumbah for the first time and the participants enjoyed the quiet, relaxed atmosphere and activities available, which included some whale watching at Byron Bay and a visit to Crystal Palace. Once again we went to Boonah for the rest and relaxation getaway as well as Currimundi and Tallebudgera for those wanting to challenge themselves with rock climbing, giant swings and other exciting activities.

Extra activities for the financial year included the Annual Christmas Lights tours which ran on two nights in December 2016. To ensure that our Activities program continues to address the interests and needs of clients, the annual pizza and planning night was conducted in November 2016. This night again yielded many new and creative ideas that have helped in the planning of events.

ALARA produces a bi-monthly Activities flyer, including a "What's On" section with news of affordable activities and events available in our local area. Both are distributed to ALARA clients and staff.

Raceview Integrated Playgroup

In February 2016, ALARA assumed the auspice for the Raceview Integrated Playgroup. This playgroup commenced in May 1992 at the suggestion of families with young children with a disability who were looking for a playgroup that would include the children in a supportive environment rather than a segregated disability-specific program. Facilitators were previously provided through Disability Services but in 2015 staffing could no longer be maintained as the program commenced transition towards the NDIS. ALARA has recognised the value of this group to Ipswich and the families concerned and has welcomed the opportunity to continue this important service.

The playgroup continues to meet each Monday at the Raceview Congregational Church Hall from 9.30 to 11.30. The group is continuing to grow. Many of the families have formed close friendships and provide valuable support to one another on an informal basis. There are currently 16 families with 25 children. Some of the families joined in with Playgroup Queensland Messy Day at Queens Park in May 2017. The children enjoyed exploring some of the sensory and messy activities on offer. Some of these activities were familiar to them but some were new and it was wonderful to see them having a go. The goop and shaving cream are always very popular.

At the end of term two 2017 the playgroup went to the Workshop Railway Museum. Cars and trains are very popular with the group so this was the ideal venue for our end-of-term outing. They were very excited to see Thomas the Tank Engine. The interest in cars and trains has continued, with lots of craft and songs focused around this topic.

A successful working bee was held on Saturday 8th April from 8am at the Raceview Congregational Church Hall to paint the playgroup venue.

Playgroup visit to the Ipswich Railway Museum Workshop.



INFORMATION SHARING AND EDUCATIONAL OPPORTUNITIES FOR CARERS

NDIS Readiness Project

As a follow-on from the NDIS Readiness Project run by ALARA in the first six months of 2016 additional workshops were provided for people with a disability, carers and staff in the later part of 2016.

ALARA also hosted the QDN "Plan Ahead" Workshop over two afternoons in October 2016 at the ALARA Lockyer Office at Laidley.

ALARA also developed an Accommodation Support Register as a number of families supported by ALARA had identified transitioning to supported accommodation as a potential goal under the NDIS. The aim of the register is to capture potential co-tenancy matches.

COMMUNITY COLLABORATIONS AND PARTNERSHIPS

The ALARA Jets Team

This collaboration with the Ipswich Jets is the result of a great idea and initiative of Grant Fullarton, a service participant with a passion for rugby league football. The ALARA Jets team has grown to 22 players by the end of June 2017. The ALARA Jets team train with members of the Ipswich Jets and other community members. They have played both in inclusive matches and in demonstration games.

At the start of the financial year, the ALARA Jets Team (and friends) participated in the 2016 Community Touch Tournament at St Joseph's Nudgee College. This event was organised by Footprints in Brisbane Inc to promote community well-being by linking people together. The ALARA Jets played a number of teams from Brisbane and as far afield as Toowoomba.

During July and August, the team participated in the Titans Tri-series Challenge at the Parkwood Sharks Rugby League Club on the Gold Coast.

The ALARA Jets participated in the TRL (Touch Rugby League) Charity Day at the Jets home ground on 12th November 2016. This day was organised by Stefan Ziesolleck the General Manager TRL Ipswich and jointly hosted by ALARA and the Ipswich Jets. Teams were fielded on the day by Ipswich Rugby League, the Ipswich Jets, Ipswich City Council, the ALARA Jets and a number of local businesses. A donation from the day will be acknowledged in the 2017/2018 Annual Report.

The 2016 ALARA Jets presentation evening was held on the 17th November at the Ipswich Jets Leagues Club. Fifty-five people attended including team members and families, volunteers, staff, sponsors, Jets Club representatives and Board Members.

On the 11th February the ALARA Jets played TRL Ipswich before the A Grade Game (Llewellyn Motors Ipswich Jets Intrust Super Cup Vs NRMA Brisbane Broncos) at the North Ipswich Reserve.

Through his involvement with the ALARA Jets team, Jets trainer Phil Brady participated in the Rottneest Channel Swim on the 25th February, 2017 to raise funds for ALARA fitness and sporting initiatives. Phil was part of a four-person team, who successfully participated in a 22-kilometre relay swim from Freemantle WA to Rottneest Island. Through sponsorships and donations he raised \$1720 for ALARA sporting and fitness initiatives.

The ALARA Jets played against the Burleigh Bears at Cbus Stadium on the 4th March at half time during the clash between the Gold Coast Titans and the Sydney Roosters.

They also played at the "Battle of the Borders" Challenge over two days. This competition was held at the Burleigh Bears League's Club and involved teams from both Queensland and New South Wales.

The team continue to hold fundraising BBQs at all the Ipswich Jets' home games.



The ALARA Jets team for the "Battle of the Borders" challenge, held at the Burleigh Bears League's Club

The ALARA Darts Team – 'Respect da Bull'

The ALARA Luke's Place Darts Team train and play each Monday at the West Moreton Darts Association. They are trained by members of the West Moreton Darts Association Committee. As at June 30th 2016, 15 players were attending regularly.

Siblings Network

The Ipswich Siblings Network is a combined initiative of Disability Services staff, Focal Community Living Inc., GIFS - Goodna Integrated Family Support, Carers Qld, Ozcare, CPL, Mission Australia and ALARA QLD Limited. The Ipswich Siblings Network aims to provide opportunities for children with a sibling or relative with a disability to meet other siblings, share experiences and make friends. The group meet a few times a year. This unfunded initiative has continued to operate for a number of years on the basis of contributions in kind from the listed organisations and the largely voluntary participation of staff from the associated agencies.



Special acknowledgement was given to Grant Fullerton for his role as first Captain of the ALARA Jets Team.



Salisbury in the Spring 2016

SERVICE PROMOTION AND COMMUNITY AWARENESS

EXPOS and Community Events

ALARA services were promoted with stalls at a number of local expos and community events held throughout the financial year including:

2016

July	Mobile Information Hub – Fernvale Community Sausage Sizzle – Esk Claremont Special School Transition from School Information Session
August	Senior's Week Variety Day – Ipswich ALARA's Seniors Expo – Laidley Community Sausage Sizzle – Esk Senior's Week Expo – Esk Mobile Information Hub – Toogoolawah Goodna Special School Transition from School Information Session
September	Fresh Futures Market – Ipswich Teddy Bear Picnic – Esk Community Sausage Sizzle – Esk Disability Action Week – "Celebrating Our Abilities", 2017 Calendar launched at the Laidley Spring Festival Mobile Information Hub – Esk

October	Mobile Information Hub – Lowood Community Sausage Sizzle – Esk Mobile Information Hub – Fernvale
November	Mobile Information Hub – Toogoolawah Community Sausage Sizzle – Esk
December	Blair Disability Links – Brassall Shopping Centre Community Sausage Sizzle – Esk

2017

January	Community sausage Sizzle – Esk
February	Mobile Information Hub – Esk Community Sausage Sizzle – Esk
March	Community Sausage Sizzle – Esk Mobile Information Hub – Lowood
April	Mobile Information Hub – Lowood
May	Mobile Information Hub – Toogoolawah Mobile Information Hub – Esk Community Sausage Sizzle – Esk Camp Draft Canteen – Esk Show (information stand)
June	Mobile Information Hub – Fernvale Community Sausage Sizzle – Esk



Our thanks go to the band of staff, family members and clients who manned the ALARA stalls, providing information, advice and assistance to community members.

ALARA was also involved in the following networking meetings and forums:


- Lockyer Interagency Meetings (hosted by ALARA Lockyer)
- Lockyer Service Providers Disability Network Forum Meetings
- Somerset/Lockyer NDIS Networking Meetings
- Ipswich and West Moreton Senior's Services Network Meeting
- Ipswich Siblings Network
- Brisbane Valley Interagency Meetings
- Workability QLD – Lockyer Valley/Ipswich/ Somerset/Scenic Rim Region (LISS) Working Party
- Ipswich Interagency Meeting
- Fresh Futures Planning Committee
- Ipswich Regional Disability Service Provider's Strategic Network
- Ipswich NDIS Roundtable

ALARA representatives participated at a range of events and consultation processes including:

- NDS – National Committee on Workforce (EM)
- NDS – Workforce Forum
- Community Care Regional Forum
- Careers in Disability Expo
- Fresh Future Market
- “Let's Talk Transition” – Toowoomba NDS Forum
- ILC Forum
- Workforce Forum (NDIS South West and Ipswich Region)
- Guardianship Forum
- Ipswich Disability Services Provider Meeting (with Tony Hayes Deputy Director General)
- YLYC – Host Provider Teleconference

**Participating
in the World's
Greatest Shave!**




 Annual ALARA Christmas Party 2016

EVENTS

SENIORS WEEK 2016 – SENIORS HEALTHY LIVING EXPO

ALARA were successful in obtaining \$1,000.00 from the COTA Seniors Week Grant (reported in the prior year) to hold a Seniors Healthy Living Expo on Thursday the 18th August 2016 at ALARA's Lockyer Centre. Local businesses and organisations in the Lockyer area were invited to set up information stalls or provide demonstrations regarding their services and available products to aid in the health and wellbeing of community members who reside in the Lockyer community.

Some of the stall holders included Carinity Care, Walk on Wheels, Fresh Start Professional Health Care – accredited exercise physiologist, Arthritis Association and Meal on Wheels. Interactive demonstrations were provided by Heartmoves, Tai Chi for Health and a Music Therapist. The aim of the Expo was to create awareness of issues that may affect the elderly within the Lockyer community, reduce possible isolation, and increase knowledge of what services are available for older members of the community.

VISY THANK YOU

Over the years it has become difficult to acknowledge the support of our Visy staff donors with an event because of differing work days and shift times. So, in December 2016, some of the service participants who have enjoyed the Getaway program worked together to create uniquely iced Christmas cakes which were then delivered to donors at the Carole Park site.

CARERS WEEK AT LUKE'S PLACE LOCKYER

National Carers Week was held 16th to 22nd October 2016. The week provides an opportunity to say thank you to Australia's 2.8 million carers for their ongoing contribution to the nation. The ladies cooking group at Luke's Place Lockyer arranged a High Tea for Carers Week on Wednesday 19th October. In addition to the preparation and setting up of the High Tea the ladies presented certificates to acknowledge the wonderful work of their carers.

ANNUAL ALARA CHRISTMAS PARTY

The ALARA Christmas Party was held at the Ipswich Show Grounds on 10th December 2016. Over 400 clients, carers and staff attended, enjoying the meal, the entertainment and the ever-popular visit from Santa. This event was generously supported through the Ipswich Council Christmas Fund, Cr Charlie Pisasale's office with funds for the provision of a wheelchair-accessible portable toilet, individual Councillors, Booval Rotary, many local businesses and the ALARA community.

INTERNATIONAL VOLUNTEERS DAY

On Friday 2nd of December our Lockyer Service held a breakfast to celebrate International Volunteers Day 2016. Invited were the wonderful group of volunteers who volunteer with the service, service participants who hold a variety of volunteering roles in the local community and representatives of those agencies and groups. It was a timely reminder of the importance of volunteering in our community and an opportunity to say thank you!



CELEBRATE AUSTRALIA DAY @ ALARA

On the 25th January 2017 the Warwick Rd Office held their Celebrate Australia Day @ ALARA event open to ALARA staff, clients and families and the general community. A great time was had by all who attended.

WORLD'S GREATEST SHAVE EVENT 2017

There was lots of laughter and fun on March 16th at Luke's Place Warwick Rd as Giggles Hair and Beauty again donated their time to shave and colour our willing volunteers for the World's Greatest Shave event to raise funds for the Leukemia Foundation. Two staff had their heads shaved and several service participants opted for shaving or colouring.

COLLUSION MUSIC CONCERTS

Collusion Music is an Australian fine art music ensemble. Together for 14 years, this group of award-winning chamber music musicians renders spell binding performances to a range of audiences. Collusion Music has an ongoing collaboration to bring fine music to the ALARA family and local community.

A Collusion Music Event was conducted at Luke's Place Salisbury Rd on 1 October entitled Red Music. An afternoon of beautiful red-themed music performed by the Collusions String Quartet was enjoyed by concert goers.

Unfortunately, the April 22nd 2017 scheduled Collusions "Rainbow Essence" Event had to be cancelled due to performer illness. The ALARA team pulled together and held an afternoon of Karaoke and dancing which was extremely successful.

FUNDRAISING EVENTS

Salisbury in Spring

The third annual 'Salisbury in Spring' was held at Luke's Place Salisbury Rd on Saturday 10th September 2016. This market day provides an opportunity for local artists and crafters to display and sell their work, as well as a range of hands-on arts experiences for children and adults. The event raised around \$778.80 for the Dingley Dell renovation work as well as funds for the Siblings Network who conducted the sausage sizzle.

Trivia Night Fundraiser

A Trivia Night was held at the Yamanto Tavern on 26th May 2017 raising \$739.45 for the Dingley Dell Renovations.



Collusion Music
"Red" Concert

Country Pub Crawl Fundraiser

The Country Pub Crawl Fundraiser was held on Saturday 8th October 2016 featuring a number of local country hotels. The pink cowboy hats worn on the day made the Wall of Fame at Dusty's Bar and Grill.

Esk Show Camp Draft Canteen

For the third year in a row ALARA has run the Camp Draft Canteen with all proceeds going to the Esk Community Garden. Luke's Place Esk host a cooking day prior to the Esk Show and bake cakes, slices, muffins and biscuits for the canteen. Service participants assist in manning the Canteen and wait on the tables. A number of show regulars now seek out the Canteen to say hello. The canteen raised \$626.95.

A range of other fundraising events also occurred through the year including car washes, chocolate sales, raffles and numerous sausage sizzles raising money for various initiatives.

Golf Day

A successful Golf day was held at Karana Downs Golf Club on 17th July 2016 raising \$3614.25 for the Dingley Dell Gallery Renovation.

"Country Pub Crawl" fundraiser for the Dingle Dell Gallery



STAKEHOLDER PARTICIPATION

Throughout 2016-2017 ALARA has continued to look at ways to enhance client and carer involvement in the organisation.

The Client Newsletter Editorial Committee continues to create quarterly newsletters that are full of individual stories, news from various programs and general information. The meetings, which are held every three weeks, have been well attended. The committee continues to use its social networks to encourage others within the ALARA community to contribute and report on what is important to them.

ALARA has client/carer representation on its Workplace Health and Safety Committee.

Clients and carers continue to be involved as key members of interview panels for all service-related positions.

CLIENT SATISFACTION SURVEY

During the financial year, the ALARA Board conducted the ALARA annual Client Satisfaction Survey. Surveys could be completed online or in hard copy form. There was again an excellent response with the results being very positive. The feedback and suggestions made will assist the organisation in the continuous improvement of the services we provide.

WORKFORCE DEVELOPMENT

A key strategic goal for ALARA continues to be a stable workforce that is trained, skilled and knowledgeable about the needs of people with disabilities and their families. Work has continued this year in a number of areas to ensure that we continue to attract quality staff and that our level of staff turnover remains low compared to industry benchmarks. Our success in this area compared to the sector is tracked through our contribution to and comparison with Workforce Wizard quarterly and annual reports (an NDS Initiative).

Considerable attention has again been given to the following areas:

STAFF TRAINING AND DEVELOPMENT

There is strong correlation in the sector between professional development and training opportunities and staff retention. ALARA continues to invest in quality in-house training for staff as well as actively seeking funded or sponsored opportunities for staff to acquire formal qualifications relevant to their role.

Our Induction and Orientation packages are of a high standard and mapped to the Certificate III Disabilities.

In addition, individual staff in a variety of positions received support to attend a range of training events related to their role:

- Customer Service Training (Claire Jordan, Focus Fusion)
 - Fire Training
 - Mobile Time and Attendance Training (Internal)
 - Experiences of NDIS Participants and the Changing Relationships with Service Participants and Families (Scott Holz, Peregrinus Consulting)
 - Consumer Director Care (Kaye Deeley Consulting)
 - Understanding Hoarding Disorder (Dr Randy Frost)
 - SaFa (Child Safety) Training
 - Fire Safety Advisors Course (2 days)
 - Finance for Non-Finance Managers (UQ)
 - The Change Room (Managing Change - Brisbane)
 - Trauma Informed Practice Workshop
 - Manual Handling and WPHS Training
 - Competency based training in relation to supporting clients with specific personal care needs – Epilepsy, Enteral feed training, Personal Care, and Bowel and Bladder Management
 - NDIS Information Sessions for staff
- ALARA was represented at key Conferences and Workshops including:
- NDS CEO Conference
 - NDS - Information, Linkages and Capacity Building Forum
 - Support Coordination
 - NSIS and Transport Component Symposium
 - NDIS Operational Matters! (NDS)
 - NDS – Supported Independent Living Workshop
 - NDS Workshop – Costing and Pricing in a NDIS Environment
 - 30MOB North QLD Tour – NDIS Implementation
 - Futures Thinking, Strategic Development and Transformative Research (NDS)
 - QLD Disability Conference 2016 (Toowoomba)
 - Creating Alternative and Preferred Futures Under the NDIS
 - NDIS Key Learnings Seminar
 - LASA Queensland State Conference
 - NDS – Essential NDIS Briefing
 - Increasing Choices in Home Care (Department of Human Services)
 - QCOSS – Sharing Social Business and Finance Models for Affordable Housing and Homelessness Solutions
 - ADA Australia – Guardianship Training
 - Access to Aging with Care
 - Safe Food Handling - Ipswich Library Community Training Room
 - Understanding and Working with people with Dementia (Ozcare)
 - Short-Term Restorative Care

Relevant staff joined the following Webinars:

- NDIS 101 Price Guide
- NDIS Teleconference (Mercy Community Care)
- NDIS Overview
- Data Exchange for CHSP
- Increasing Choice in Home Care (My Aged Care)
- How early return to work can help your worker recover from an injury.

STAFF UTILISATION

In an ongoing way considerable attention is given to matching support staff to clients and maximising the utilisation of our existing staff team. Towards the end of 2016, a new individual Staff Profile template was developed to profile each support worker. The Staff Profile captures information about each person's attributes, competencies, availability and interest. This tool is designed for use by Coordinators, assisting them to find the best matches to client preferences and provide choice of workers.

STAFF SURVEY

The ALARA Board conducted the ALARA Annual Staff Survey. As with the Client Survey, it could be completed online or in hard copy form. There was an excellent response. The staff survey provides valuable feedback to the organisation which is used to improve services to clients and systems that support our workers.

STAFF ALL-TOGETHER

The annual Staff all-together was held on Monday 17th October at the Catalyst Church Convention Centre. In addition to the acknowledgement of staff Long Service Awards, the Board provided an update on the Strategic Plan and the Direct Service Manager presented changes happening at ALARA in preparation for the roll-out of the NDIS.

STAFF CHRISTMAS GATHERING

The Staff Christmas gathering was held at the Yamanto Tavern on Friday 2nd December. This is a drop-in affair enabling staff to drop by and join their colleagues after work or between supports.

WAGES AND CONDITIONS

SALARY PACKAGING

ALARA continued to provide salary packaging arrangements for staff through AccessPay, enabling staff using these arrangements to maximise their take-home pay.

WORKPLACE HEALTH AND SAFETY

ALARA is committed to the provision of a safe working environment for its staff and clients. Significant emphasis is placed on the provision of education and information to staff, clients and families regarding occupational health and safety requirements.

The Workplace Health and Safety Committee and Senior Management monitor safety statistics, review work practices, actions taken as an outcome of incident investigations and identified trends throughout the year. Monthly updates are provided to the ALARA Board.

WORKPLACE GENDER EQUITY COMPLIANCE

Under the *Workplace Gender Equality Act 2012* (the Act) all non-public sector organisations that employ a total of 100 or more employees across all subsidiaries in Australia (including full-time, part-time, casual, temporary employees and independent contractors of the employer and of all its subsidiaries) are required to report to the Workplace Gender Equality Agency (WGEA) annually on a set of standardised gender equality indicators.

In accordance with the requirement of the Act, ALARA QLD Limited lodged its annual public report with the WGEA. A copy of the report will be accessible later in the year at: <https://www.wgea.gov.au/public-reports-0>.

A copy of the report is also available in the library at 8 Warwick Road Ipswich.

ORGANISATIONAL IMPROVEMENT AND INNOVATION

The organisation strives to continuously improve the manner in which we provide services to clients and the business systems and processes that effectively underpin service provision.

QUALITY ACCREDITATION

ALARA was audited by the Australian Aged Care Quality Agency in relation to the provision of our Commonwealth Home Support Program (CHSP) services on 12th July 2016.

The service was rated as meeting 18 out of 18 expected outcomes of the Home Care Standards.

The next Aged Care Quality Standards review is due in 2019.

Between May 4th–8th 2017, ALARA underwent an external maintenance audit against the Human Services Quality Framework (HSQF) which recommended that ALARA maintain certification against the HSQF. ALARA was rated as conforming against all standards reviewed. The next re-certification audit is due in November 2018.

TECHNOLOGICAL INNOVATION

ALARA this financial year continued to update our telecommunications, computer systems and software to provide additional capacity and adapt of systems for future need.

In the lead up to the NDIS, ALARA has also actively looked at ways of reducing back-office costs and maximising the support to our front-line workers. One area given significant attention was streamlining the interface between rosters, payroll and finance to avoid double-handling of time sheets. In the later part of 2016 and in 2017, support staff working in community locations in more than one household were progressively issued with mobile devices. These devices allow staff to access TRACCS Time and Attendance system through a dedicated App. This acts as a dynamic gateway between rosters generated in TRACCS and captures roster changes and times actually worked by staff in real time. In essence it allows the automation of the manual step

of collecting time sheets and making adjustments before running payroll and allocating costs. Staff are also able to use their devices to access their ALARA email and the facilities available through the ALARA Staff Portal.

Work was progressed on the new Client portal which will be able to be accessed via the ALARA website. This will allow service participants or their nominee password-controlled access to helpful information and resources, check current service statements and rostered supports, access helpful resources and update their information. There will also be a facility to allow payments online for out of pocket expenses (Getaways, Course fees etc.).

BUSINESS IMPROVEMENT

A number of internal business processes were reviewed with a view to streamlining non-direct activities and improving access to timely information and reports.

MEDIA

During the financial year there were again a number of positive articles and mentions in print media and radio around the ALARA Jets, the achievements of individual clients where the work of ALARA has been featured, fundraising events, Salisbury in Spring and musical and arts initiatives.

SOCIAL MEDIA

ALARA has an active Facebook presence through the ALARA QLD Limited page, the Dingley Dell page and the Raceview Integrated Playgroup (member-only group page). Facebook continues to be an extremely popular means of providing regular updates to our stakeholders and the broader community.





The new ALARA website, which was enhanced this year to reflect the new services to be provided through the NDIS, Aged Care and Continuity of Support

WEBSITE

The new ALARA website was enhanced during the financial year to reflect the new services to be provided through the NDIS, Aged Care and Continuity of Support. A key goal priority is to ensure that information is as accessible as possible for people with a disability. The ALARA website complies with Web Content Accessibility Guidelines 2.0 (WCAG), which is the world standard for accessibility and includes a BrowseAloud facility. This provides options for text magnification, text to speech, spoken translations in 35 languages and written translations in 78 languages. Work continued this year on enhancing the staff portal to streamline access to time and attendance, policies, procedures and frequently used forms as well the staff email facility. Work also continued on the design of the Client Portal which will go live early in the 2017/2018 financial year.

FINANCIAL AND ADMINISTRATION OUTCOMES

ALARA QLD Limited aims to deliver cost-effective disability support services within our service delivery area. The organisation strives to ensure that we have systems in place to ensure that we maximise the level of service provided to each individual provided through grant funding, their individual package or plan and other sources.

FUNDING

ALARA QLD Limited acknowledges the funding contribution and the ongoing support of the Queensland Department of Communities, Child Safety and Disability Services – Disability Services and the Community Care Programs and from the Federal Department of Health – Commonwealth Home Support Program. We would like to thank both the central and regional staff of our funding bodies for their assistance and support throughout the financial year. ALARA also expresses its thanks to those individuals and carers who purchase services from ALARA utilising their NDIS Plan.

STATE GOVERNMENT FUNDING

During the 2016-2017 year ALARA received a total of \$2,382,147 from the Community Care Branch of Queensland Department of Communities, Child Safety and Disability Services for the provision of home care, coordinated care and centre-based day services. This service agreement was extended to 30 June 2019 although the quantum of funding and agreed outputs will be adjusted as eligible clients transition to the NDIS.

ALARA received a total of \$5,626,896 from Disability Services in recurrent funding for the provision of group and individual support across a range of service types.

This agreement will stay in place until the expiry or termination of the last remaining funding agreement as service users progressively transfer to the NDIS.

FEDERAL GOVERNMENT FUNDING

During the 2016-2017 year ALARA received a total of \$52,447 from the Department of Health for the Commonwealth Home Support program (CHSP) for the provision of domestic assistance, social support – individual and social support – group. This program supports people who are frail, aged 65 years or over (or 50 if Aboriginal or Torres Strait Islander). This funding currently enables continuity for some community care clients who reach the upper age limits for state-funded community care or support for their eligible aging carers.

The grant agreement for this service is current until 30th June 2018.

LOCAL GOVERNMENT FUNDING

ALARA received the following financial support from Local Government (including donations from Councillors) in 2016-2017 period:

Ipswich City Council Christmas Fund

A grant of \$1800 was received from the Ipswich City Council to assist with the costs of the annual ALARA Christmas Party.

A donation of \$150 was received from Cr. David Pahlke towards the Pink Ribbon Fundraiser held by our Ipswich Ladies group. In addition, a further donation of \$200 was received comprising funds for a morning tea for the Ladies Group visit to ALARA Place and to purchase lucky door prizes for the Christmas Party.

A donation of \$2,800 was received to support the employment of a facilitator to assist families at the Raceview Integrated Playgroup. This donation was made by the combined efforts of the then Mayor Paul Pisasale, Cr. David Morrison, Cr. Paul Tully, Cr. Kylie Stoneman, Cr. Wayne Wendt, Cr. Andrew Antonioli, Cr. Charlie Pisasale, Cr. Sheila Ireland and Cr. David Pahlke.

As in the prior year, Cr. Charlie Pisasale arranged the provision of accessible portable toilets for the annual Christmas Party

Somerset Regional Council Community Assistance Fund

A successful application was made to the Somerset Regional Council for \$1000 to establish an accessible Community Garden in the grounds of the Stepping Stone Centre in Heap Street Esk.

A second application under the Somerset Council Community Program for \$654.13 for an additional four raised garden beds was also successful.

Lockyer Regional Council Community Grant

An amount of \$2404 was received from the Lockyer Regional Council to establish an accessible “Cooks Garden” at Luke’s Place Lockyer.

DONATIONS

A total of \$27,316 in monetary donations were received during the financial year to support the provision of ALARA services. This included:

- Payroll deductions of \$8,880 from the staff of the Visy Board Carole Park. As agreed with the donors, these funds are used to support Holiday Retreats and a small component of the funding is used to assist us to meet urgent needs that fall outside the scope of current funding arrangements.
- A donation was received from Nolan Interstate Transport for the Lockyer Children’s vacation program. These funds enabled the children to participate in Jamie Oliver’s Ministry of food program in the school holidays.
- A donation of \$150 was received from a long term ALARA family to assist with voucher purchases for the ALARA Christmas party and refreshments for the end of year event for ALARA staff.
- The Yamanto Tavern Sponsorship has continued to be an active sponsor of ALARA. A total of \$822.17 was received through the year from the Sponsorship Program, gold coin donations at the Craft Beer Festival held on 29th October 2016 and fundraising proceeds from the Melbourne Cup.

- Function held on 1 November 2016. These funds contributed towards the Dingley Dell Renovation project.
- A \$647.30 donation was received from the Esk Lions, matching the Somerset Council grant for the establishment of the Esk Community Garden.
- A \$1000 donation was received from the Lions Club of Esk, supported the Luke's Place Esk Christmas Party.
- ALARA received a total of \$1720 from Phil Brady Swim.

TRUSTS AND FOUNDATIONS

Pratt Foundation

\$10,120 was received from the Pratt Foundation to match the donations made by Visy staff through payroll deduction in the 2016/2017 financial year. These funds were used to address climate control issues at Luke's Place Salisbury Rd to improve client comfort in hot summer conditions.

Gambling Community Benefit Fund

In late 2016, ALARA was successful in an application to the Gambling Community Benefit Fund for \$30,454.55 towards the construction of an accessible bathroom and kitchenette at the Dingley Dell Gallery. This work was subsequently completed.

Queensland Police Safer Queensland Community Grant

Through this grant ALARA received \$1638 to install CCTV at Luke's Place Salisbury Rd to improve security in the grounds of that site.

Young Care At Home Grant

A successful application was made through the Youngcare At Home Grants process for \$4760 to enable the organisation to purchase a new ceiling hoist for an individual.

Lady Mayoress' Community Support Fund

ALARA had success in an application on behalf of clients for the purchase of specialised items. The cheque was made out to the supplier.

Riverlink Community Grant

The ALARAvengerz were successful in obtaining a \$300 gift card for use at Riverlink. This enabled the group to attend movies and lunch during the December and Easter holidays. An application on behalf of the Raceview Integrated Playgroup was also successful. This gift card has been used to purchase resources such as art supplies for the group.

Fundraising Activities

Our Day Services, Activities Program, Laidley Children's Service, clients and families conducted a wide range of fund raising activities during the financial year that contributed towards equipment and resources, ALARA Jets Touch football team expenses, activity entry and camp costs across a number of programs and the renovation of Dingley Dell.

Thank you to VISY staff. Participants of the Get Away Program made Christmas Cakes for each of the VISY staff donors



PROPERTY

Dingley Dell

Work to finalise Stage Two of the Dingley Dell Renovation was completed during the 2016/2017 financial year. While there is further work to be undertaken as funds become available, arts programs were scheduled to resume at the beginning of the 2017/2018 financial year.

Solar Panels at Warwick Rd

During the course of the financial year, ALARA accepted a commercial solar Smart Plan contract with AGL to install a 25.22kW Solar Panel system on the roof at 8 Warwick Road at no cost to the organisation. This was a great opportunity to reduce our operating cost and to gain a long-term asset at no upfront cost that will continue to deliver savings on energy costs into the future.

Climate Control Work at Luke's Place Salisbury Rd

Work was undertaken at Luke's Place Salisbury Rd to install an insulated ceiling for the back deck and air-conditioning for the personal care room and "sun-room". These enhancements, funded by the Pratt Foundation grant will be extremely beneficial for clients and staff using these facilities.

MOTOR VEHICLES

As outlined in previous annual reports, wherever possible budgetary provision is made for replacement of the organisation's vehicles as they fall due. The organisation will continue to look for funding opportunities to acquire additional vehicles as demand grows through the increase in services.

FIRE SYSTEMS

ALARA continues to have robust systems in place in relation to fire safety. During the financial year our Chief Warden was supported to undertake a Fire Safety Advisors Course



The Dingley Dell Gallery (top); the new solar panels at Warwick Road (bottom)

INSURANCE

Members are advised that the organisation has public liability coverage to the value of \$20 million dollars in any one event in line with current industry standards. ALARA also has coverage for Professional Indemnity, Directors and Officers Liability, Employment Practice Liability, Fidelity, Tax Audit and Statutory Liability and appropriate levels of insurance for property, motor vehicle, machinery breakdown, business interruption, workers' compensation and volunteers' insurance. All insurance policies are reviewed on a yearly basis with our insurance broker to ensure that we have sufficient cover to meet ALARA's needs. Insurance cover continues to be a significant cost to the organisation.

ACKNOWLEDGMENT OF SUPPORT

DONATIONS

INDIVIDUALS

CR. DAVID PAHKLE
 D. ELLISON
 D. OXLEY
 E. NICHOLLS
 E. SHAW
 E. THOMPSON
 F. AMI
 G. SCHOSTAKOWSKI
 H. OLMS
 H. TRIEU
 J. GREER
 J. OLIVER
 K. BRUMBY
 K. JEFFERY
 P. ANDERSON
 P. JEFFREY
 P. NEUMANN
 P. VERRALL
 M. KINGHAM
 L. JONES
 L. SIMPSON
 R. MCMINN
 S. CARLSON
 TY HUU LE
 V. VERRALL

GROUPS AND ORGANISATIONS

ESK COUNTRY MARKETS INC.
 ESK HELPING HANDS INC
 LION'S CLUB ESK
 NOLAN'S TRANSPORT

DONATIONS FOR THE ALARA JETS TEAM

G. FULLARTON
 J. WOOFFINDIR

DONATIONS FOR THE PHIL BRADY SWIM

A. HOLZAPFEL
 B. TORRENS
 FIRST GRADE
 HUYBERS SWIM MARINE INDUSTRIAL
 J. HARRIS
 J. SEXTON
 G. EVANGELISTA
 G. NORRIS
 G. OWEN
 G. PEASE
 G. WORLAND
 J. POCOCK
 KMW ACCOUNTANTS
 M. CAMERON THOMPSON
 M. POCOCK
 P. BRADY
 P. WOOD
 P.D. VANDERGIESSEN
 S. WHYTE
 SHERLOCKS
 HILLNESS
 BURKE - SMITH

DONATIONS IN MEMORY OF MICHELLE BESGROVE

R. MCMINN

DONATIONS FOR THE REFURBISHMENT OF DINGLEY DELL GALLERY

AHL GROUP (YAMANTO TAVERN)
 L STUMER



Thank you

Acknowledging the contribution of the staff
and management of the Yamanto Tavern



SPONSORSHIP FOR THE FUNDRAISING GOLF DAY FOR DINGLEY DELL

(FUNDS RECEIVED AFTER 1 JULY 2016)

M. KINGHAM

ROSS LLEWELLYN

CMH ELECTRICAL

AUSTRALIAN PROPERTY LAWYERS

SPONSORSHIPS RECEIVED 2015/2016 FINANCIAL
YEAR WERE ACKNOWLEDGED IN THE LAST ANNUAL
REPORT

DONATIONS OF VOUCHERS OR TICKETS

ALL ABOUT HAIR AND BEAUTY WITH EXTENSIONS
(SOUTH STATION RD)

AUSSIE WORLD

BAKERS DELIGHT

BLACKALL STREET BUTCHERY

BRISBANE BRONCOS IN THE COMMUNITY

COLES SUPERMARKETS PTY LIMITED

EPMS (EXECUTIVE PROPERTY MAINTENANCE
SERVICES – IPSWICH) JOHN LEVACK

GLENDA'S ON GRANGE

HEISENBERG HAUS

ICE WORLD OLYMPIC ICE RINK

IMO CAR WASH

IPSWICH DRIVING RANGE

IPSWICH INFLATABLE WORLD

JUST CUTS - IPSWICH

KARANA DOWNS GOLF CLUB & SANDY GALLOP
GOLF CLUB

KFC

LONE PINE KOALA SANCTUARY

PTERODACTYL HELICOPTERS

MONTEZUMAS (RIVERLINK)

RIVERLINK COMMUNITY GRANTS (VOUCHER)

SIZZLER AUSTRALIA

THE GOLDEN VALLEY KEPERRA LIONS CLUB

THE WHEEL OF BRISBANE

PLUS OTHER INDIVIDUALS WHO REQUESTED
THAT THEIR DETAILS BE WITHHELD OR DONATED
ANONYMOUSLY.

TRUSTS, FOUNDATIONS AND COMMUNITY GRANTS

GAMBLING COMMUNITY BENEFIT FUND

IPSWICH CITY COUNCIL (VARIOUS)

LADY MAYORESS FUND

LOCKYER VALLEY REGIONAL COUNCIL

PRATT FOUNDATION

QUEENSLAND POLICE SAFER COMMUNITY GRANTS
PROGRAM

SOMERSET REGIONAL COUNCIL

YOUNGCARE AT HOME CARE GRANTS

SUPPORTERS

THESE INDIVIDUALS, ORGANISATIONS OR THEIR
STAFF SUPPORTED US IN MANY WAYS SUCH AS BY
DONATING TIME, PRIZES, GIFTS AND MATERIALS,
LETTERS OF SUPPORT, PRO-BONO SERVICES,
GIVING SIGNIFICANT DISCOUNTS ON GOODS
OR SERVICES OR BY MAKING OPPORTUNITIES
AVAILABLE FOR OUR CLIENTS AND STAFF.

AGNES BROWN

ANGELA BROWN

ALARA ESK TEAM

ALH GROUP

AMANDA CROSBY

AMANDA MONTELL

ANDREW HOOPER

ANDREW & FRANK MCGOURTY

ANDREW SPARK

ANIMAL WELFARE LEAGUE THRIFT SHOP

ARTICULATE FRAMING (STEVE RAINBOW)
 ASH DAVIS
 ASHLEY TATE
 ATLANTA REAL ESTATE
 AUSTRALIAN PROPERTY LAWYERS
 BAKERS DELIGHT
 BEACON LIGHTING (RIVERLINK)
 BETH WAKEHAM
 BETTER BUY MEATS
 BIG ORANGE
 BILL BOPF
 BILL SAXBY
 BILLY DIEHM (MINISTER RACEVIEW
 CONGREGATIONAL CHURCH)
 BIZTOPIA
 BLACKALL RANGE COMMUNITY CARE
 BRAVE COMPANION DOG RESCUE INC.
 BOB IMHOFF
 BRADLEY KNACK
 BREE CORBYN
 BRISBANE CANOEING
 BROCK GORDON
 BRISBANE VALLEY CARE & CONCERN MEALS ON
 WHEELS INC (ESK)
 BUNDAMBA CHILDCARE
 BUNDAMBA STATE SCHOOL
 BUNNINGS – WEST IPSWICH
 FULLARTON FAMILY
 C & Y EARTH MOVING
 CAMERON COOPER
 CAMERON SAUNDERS
 CHANTAL GORDON
 CLAIRE SHELLEY
 CLEVELAND ANGLICAN THRIFT SHOP (C.A.T.S.)
 CLUB HOTEL ESK
 CMH ELECTRICAL INDUSTRIES
 COL & FLO LEE (LOCKYER DISTRICT SOFTBALL
 ASSOCIATION)
 COLES – IPSWICH
 COLLUSION MUSIC AUSTRALIA
 COMMONWEALTH RESPITE AND CARELINK CENTRE
 CORBY FAMILY
 COSTA GEORGIADIS
 COUNCILLOR ANDREW ANTONIOLLI
 COUNCILLOR CHARLIE PISASALE
 COUNCILLOR DAVID MORRISON
 COUNCILLOR DAVID PAHLKE
 COUNCILLOR KYLIE STONEMAN
 COUNCILLOR PAUL TULLY (CURRENTLY ACTING
 MAYOR)
 COUNCILLOR SHEILA IRELAND
 COUNCILLOR WAYNE WENDT
 COURTNEY SAMPSON
 DAN FLANAGAN (PRESIDENT LAIDLEY RECREATION
 RESERVE COMMITTEE)
 DEIRDRE BICKNELL
 DEE REEDY
 DISABLED SURFERS ASSOCIATION (GOLD COAST)
 DONNA DRUMMOND
 DREW HAMILTON
 ELLIE MOREY
 ELLIOT MCAULIFFE
 EMILY BADKE
 EMPIRE HEALTH AND NUTRITION
 ERICA LOCKE
 ESK GOLF CLUB
 ESK LIONS THRIFT SHOP
 ESK SCOUTS
 ESK SHOW SOCIETY
 ESTATE OF SUE CORY
 EVAN BRIGHTON
 EXECUTIVE PROPERTY MANAGEMENT SERVICES
 FAITH MUIR
 FLEET CARD: BUSINESS FUEL CARDS PTY LTD
 FRIENDLY GROCER – ESK
 GARY SCHAFFER
 GAYLE BATTAGLENE
 GEOFF PEPPER – MARTIN
 GERARD SCHOSTAKOWSKI
 GIBSON ARCHITECTS
 GIGGLES HAIR AND BEAUTY STUDIO
 GIVIT
 GLENNIS BENTLEY
 GREG WAKEHAM
 GLORIA COX
 GOLDEN YEARS OF MUSIC
 GOODLIFE RIVERLINK
 GOODNA PRODUCE
 GRAHAM KEIDGE
 GRANT FULLARTON
 H&G BUILDING CONTRACTORS
 HARVEY NORMAN (BOOVAL)

HEALTHWORKS GYM (BRASSALL)
 HELEN DONALDSON
 HELLOWORLD
 HELPING HANDS THRIFT SHOP – ESK
 HILTON FAMILY
 HOS BREATH CAFÉ IPSWICH
 HOLLY BLACK
 HOME TIMBER AND HARDWARE - ESK
 ICEWORLD (BOONDALL)
 IGA LAIDLEY
 IPSWICH CITY COUNCIL
 IPSWICH CITY MALL
 IPSWICH CITY COUNCIL WASTE MANAGEMENT
 IPSWICH COMMUNITY GARDENS
 IPSWICH COUNCIL LIBRARY
 IPSWICH CRIME PREVENTION UNIT
 IPSWICH GOLF DRIVING RANGE
 IPSWICH HORNETS
 IPSWICH JETS MEN'S
 IPSWICH JETS MIXED
 IPSWICH PCYC
 IPSWICH RUGBY LEAGUE
 IT TAKES TWO BOWTIQUE
 ISAAC BRINDLEY ASSOCIATION INC.
 JAMES RILEY
 JAMES SMITH
 JASON BAEK
 JENNELL CHIVERS
 JENNIFER HOWARD MP IPSWICH
 JESSE SCOTT
 JESSIE STEWART
 JILL KRIES
 JIM & DEBORAH MCDONALD
 JIM MADDEN MP IPSWICH WEST
 JOANNE PARDOE
 JODIE BRACKENBURY (ACCESS COMMUNITY SERVICES)
 JOE REEDY
 JOHN SEXTON
 JOHN WICKENDEN
 JUDY BOLTON
 JULIAN DAVIES
 JUST CUTS (IPSWICH)
 JUST SPORTS
 KARANA DOWNS GOLF CLUB
 KATHY LEADBETTER

KARRI BROWNE – SENIORS & DISABILITIES
 COMMUNITY DEVELOPMENT OFFICER (ICC)
 KELLY REEDY
 KEVIN RUTHENBERG – CHAIRMAN BRISBANE
 VALLEY CONGREGATION
 KIPLEY JAMES
 KIRSTYN DWYER
 KIRSTI REEDY
 LAIDLEY & DISTRICT NETBALL ASSOCIATION
 LAIDLEY CRISIS CARE AND ACCOMMODATION
 CENTRE
 LOCKYER DISTRICT SOFTBALL ASSOCIATION
 LAIDLEY GARDEN CLUB INC.
 LAIDLEY GYM
 LAIDLEY LAWN BOWLS
 LAIDLEY LIONS JUNIOR RUGBY LEAGUE CLUB
 LAIDLEY RECREATION RESERVE COMMITTEE
 LAIDLEY SECOND CHANCE OP SHOP
 LAIDLEY SOCCER CLUB
 LAIDLEY STATE SCHOOL
 LAIDLEY SWIMMING POOL
 LAIDLEY TOUCH ASSOCIATION
 LAIDLEY VALLEY AGED AND HANDICAPPED
 ASSOCIATION
 LARA LATHAM
 LARRY STUMER
 LAURENCE MOREY
 LEIGH REEDY
 LIMELIGHT CINEMAS – RIVERLINK
 LEAH BISHOP
 LEANNE FIELDER
 LEISHA HAIM
 LILY IRVINE
 LIONS CLUB – ESK
 LOCKYER VALLEY COMMUNITY ACTIVITY SHED
 LOCKYER VALLEY COMMUNITY DISABILITY
 ASSOCIATION
 LOCKYER VALLEY REGIONAL COUNCIL
 LONE PINE SANCTUARY
 LORRAINE BROUGHTON
 LORRAINE MYERS
 LOUIS FRUIT MARKET – BOOVAL
 LUXURY PAINTS IPSWICH JETS LEAGUE CLUB
 LYN KEIDEL
 MADDISON GORDON
 MADDISON LEWIS
 MADDISON SCHAFFER

MAITLAND COMMUNITY CARE SERVICES
 MARGARET SZOLNA
 MAX GORDON
 MAYOR PAUL PISASALE (FORMER MAYOR)
 MEALS ON WHEELS – REDBANK
 MEALS ON WHEELS – LAIDLEY
 “ME” GYM – SPRINGFIELD
 MELISSA MCKLAREN
 MELISSA MOREY
 MEN’S SHED TOOGOOLOWAH
 MICHAEL MUNT
 MICHAEL VOOGT
 MICHELLE & GARY GANNAWAY
 MIKE KINGHAM
 MINISTRY OF FOOD
 MURR’S CERAMICS
 MYSTICAL CRYSTAL CRAFT
 NATHAN SAILOR
 NAOMI STAINES
 NATALIA AND TYSON LOFIPO
 NDS (QUEENSLAND OFFICE)
 NARELLE SCHAFFER
 NICHOLAS LYNCH
 NICK DARBY
 NORTEC: EMPLOYMENT & TRAINING
 NOWLANVIL AGED CARE FACILITY
 NRMA INSURANCE – BRISBANE BRONCOS
 PAULA WIELAND
 PANCAKE MANOR
 PARIS CRUIKSHANK
 PAUL BROADFOOT
 PAULA HALSON
 PETER & LINDA TULLY
 PHIL BRADY
 PIES @ JACARANDA STREET BAKERY (TREVOR FULLER)
 POHLMANS NURSERY
 PTERODACTYL HELICOPTERS – CAPTAIN MIKE
 QUEENSLAND LOCAL AMBULANCE (IPSWICH)
 QUEENSLAND FIRE AND RESCUE (IPSWICH)
 QPS – CRIME PREVENTION UNIT – YAMANTO STATION
 RACEVIEW CONGREGATIONAL CHURCH
 RBC BUSINESS SOLUTIONS
 RED CROSS THRIFT SHOP – TOOGOOLOWAH

Congratulations to the winning Trivia Team!



RHEA BADKE & FAMILY
 ROB & CAROL FLETCHER
 ROB BICHEL (LAIDLEY LIONS JUNIOR RUGBY LEAGUE CLUB)
 ROGER WILLIAMS
 RON DEVON
 ROTARY CLUB – BOOVAL
 ROTARY CLUB – IPSWICH CITY
 ROX-ANNE CUNNINGHAM
 RUBY AND THE FOX (KATE FINNIGAN)
 RUBY YAYA
 S WAKEHAM
 SALLY MCMINN
 SARAH HILTON
 SARAH LEVAC
 SARAH’S DELICIOUS DELIGHTS
 SANDY GALLOP GOLF CLUB
 SHAREE-LYN ST JOHN
 SHIRLEY & WALLY NORTON
 SOMERSET REGIONAL COUNCIL
 SWALA SPORTSWEAR
 SALVATION ARMY – BUNDAMBA
 SALVATION ARMY OP SHOP – GATTON
 SARA LEVAC
 SARA-JANE ROBINSON
 SARAH’S DELICIOUS DELIGHTS



The Ladies Group expresses their thanks for the Safer Communities Grant to improve security at Salisbury Road.

SES ESK
 SES IPSWICH
 SHAYNE NEUMANN MP (MEMBER FOR BLAIR)
 SHELBY KNIGHT
 SHIRLEY SCHOSTAKOWSKI
 STEPHEN SCHOSTAKOWSKI
 SPORTING WHEELIES (JO MORGAN)
 STEFAN ZIESOLLECK
 ST PATRICK'S CATHOLIC CHURCH – LAIDLEY
 SOMMERSET REGIONAL COUNCIL
 TABEEL NURSING HOME
 TELSTRA
 TESS MCLENNAN
 TERRY WHITE CHEMIST (BOOVAL FAIR)
 THERESA DAVIES
 TIFFANY BLAXLAND
 TIGHTY WHITIES
 TOM MARSHALL
 TONI MCKLAREN
 TOUCH FOOTBALL SPECIALISED
 TOYAH COX
 TRIDAN ELECTRICAL
 TRL IPSWICH
 TYSON TURNER-THOMAS

VICKI VERRALL
 VILLAGE ROADSHOW THEME PARKS
 VISY – CAROLE PARK
 WEST MORETON DARTS ASSOCIATION
 WOOLWORTHS – FERNVALE
 WRAY ORGANICS
 YAMANTO TAVERN
 YMCA – SPRINGFIELD LAKES COMMUNITY CENTRE
 30 MOB

THANKS ALSO GO TO THE MANY MEMBERS OF THE ALARA FAMILY AND THE COMMUNITY WHO GENEROUSLY DONATED GOODS FOR THE ALARA CHRISTMAS PARTY, FOR THE LUKE'S PLACE LAIDLEY BOOK STALL AT THE LAIDLEY MARKETS AND VARIOUS PROGRAM INITIATIVES.

VOLUNTEERS

THANK YOU ALSO TO OUR MANY REGULAR VOLUNTEERS WHO HAVE DONATED THEIR TIME AND ENERGY TO ASSIST US TO PROVIDE QUALITY SERVICES AND SUPPORT FOR CLIENTS AND FAMILIES.

"Our success
this year
is again a
testament to an
ongoing team
effort."

STAFF AWARDS

5-YEAR AWARDS

GRAHAM NUTTALL
CYNAMON TONER
CECILIA KNAUTH
MONALISA HARTMAN
GRAHAM FROST
SIMONE POULSEN
SARI KOCSARDI
MELLISA MCKLAREN
MAUREEN MURRAY
RUSSELL BENTLEY
CATHERINE BLAINE
TESS MCLENNAN
HANS ANDERSON
MICHAEL HOWCROFT
RUTH BLACKBURN
SAVE'U SAUVAO
ELSA WHITE

10-YEAR AWARDS

JULIE BOUNDS
LEAH CORBYN
DEEANN DAILLY
DAWN YOUNG
TRACY JOHNSTONE
JOHN HORNE
SHERRALEE METCALF

20-YEAR AWARDS

MARK DIAMOND
GAYLENE SMITH
LORRAINE SHEA



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